

Prevent Homelessness

CHAI provides specialist housing and money advice across Edinburgh and Midlothian to both tenants and homeowners.

We can help with:

- **Negotiating repayment plans for rent or mortgage arrears**
- **Income maximisation**
- **General debt advice**
- **Court representation for evictions and repossessions**
- **Representation for private tenancy disputes**

Please call **0131 442 2100**
or email **chai@chaiedinburgh.org.uk**
to make an appointment.

Melville Housing Association Tenancy Support

The CHAI Housing Team supports residents of Melville Housing Association to sustain their tenancies.

We provide support with benefits and grants, furnishing the home, debt and budgeting, GP and dentist registration, making and keeping appointments, dealing with officials, correspondence and phone calls.

Please contact your Melville Housing Officer for a referral to this service.

Support us

You can help support individuals and families facing hardship by making a donation to our work.
www.justgiving.com/communityhelpadviceinitiative

Partner

Are you interested in becoming a corporate partner or getting together with your workmates to organise an event in aid of our work? If so, we'd LOVE to hear from you. Email: chai@chaiedinburgh.org.uk

Volunteer

We welcome volunteers of all ages, cultures, abilities and backgrounds. For further info, contact volunteering@chaiedinburgh.org.uk



Website: www.chaiedinburgh.org.uk
Email: chai@chaiedinburgh.org.uk

Facebook: [@CHAI.Edin](https://www.facebook.com/CHAI.Edin)
Instagram: [@chaiedinburgh](https://www.instagram.com/chaiedinburgh)
Twitter: [@CHAIedinburgh](https://twitter.com/CHAIedinburgh)
LinkedIn: [community-help-advice-initiative](https://www.linkedin.com/company/community-help-advice-initiative)

We are a company registered in Scotland (Registration No.179306) and Scottish Charity (SC027594). We are a member of Advice UK, the Federation of Independent Advice Centres.



We are accredited under the Scottish National Standards for Information and Advice Providers (SNSIAP) to provide welfare rights, debt and housing advice at Type II and Type III levels.



ADVICE • INFORMATION • SUPPORT



Do you need a benefit check?
Or help to appeal a benefit decision?
Are you facing eviction?
Are you struggling with debts?
Do you need support to find a job?

We can help you

About Us

The Community Help & Advice Initiative (CHAI) supports people and communities across Edinburgh and Midlothian.

We help and empower people through the provision of free, confidential, high-quality, impartial advice, information and representation on welfare benefits, housing, employability, money issues and tenancy support.

Our AIM is to alleviate poverty, prevent homelessness and encourage employability.

Our VISION is to ensure that no one in our communities has to endure hardship.



CHAI Advice Services

Our specialist Advice Workers can help you to maximise your income, carefully considering each individual and family we work with.

As well as our office-based advice services we operate within various city-wide settings including GP practices, council offices, hospitals, mental health and addiction recovery hubs and community venues.

We can help you with issues such as:

- **Benefit checks**
- **Making benefit applications**
- **Applying for emergency funding**
- **Appealing benefit decisions and representation at tribunal appeals**
- **Debt issues**
- **Housing problems**
- **Referrals to other organisations for employability or support**



For a full list of venues and the advice services we provide, please visit our website <https://chaiedinburgh.org.uk/where-we-work/> or call us on **0131 442 2100** for more info.

Advice for Families

We advise families through various projects in Edinburgh.

New parents can be referred by their Health Visitors in NW, SW and SE Edinburgh.

Parents can also get advice through their children's schools or at Early Years Centres.

Support is offered with the following:

- **Income maximisation and benefit advice**
- **Benefit applications and tribunal representation**
- **Dealing with debts and budgeting**
- **Housing problems**

Our award-winning Maximise! project in Early Years Centres also offers additional support with family wellbeing support and employability advice and support thanks to our partnership with Children 1st.

For more information, call **0131 442 2100** or email chai@chaiedinburgh.org.uk

Contact us for the full list of venues where we deliver advice or check our website for further details.

